Brownlie Chiropractic Practice Evaluation

For each statement, please circle the number that best applies to you.

1. poorly 2. below average 3. average 4. good 5.excellent

1. How would you rate the education received at Brownlie Chiropractic?
   1 2 3 4 5
2. How would you rate your understanding of Chiropractic care?
   1 2 3 4 5
3. How would you rank the **cost** of care received at Brownlie Chiropractic?
   1 2 3 4 5
4. How would you rate the **value** of care received at Brownlie Chiropractic?
   1 2 3 4 5
5. How would you rate the **quality** of care received from Dr. Brownlie?
   1 2 3 4 5
6. How would you rate the organization of Brownlie Chiropractic?
   1 2 3 4 5
7. How would you rank Brownlie Chiropractic staff's customer service?
   1 2 3 4 5
8. How would you rate the office hours of Brownlie Chiropractic?
   1 2 3 4 5
9. How would you rate the cleanliness of Brownlie Chiropractic?
   1 2 3 4 5
10. How would you rate the general atmosphere at Brownlie Chiropractic?
    1 2 3 4 5

For each statement, please circle your appropriate response to the questions.

11. Did you feel welcome as a patient at Brownlie Chiropractic?
    Yes No
12. Were you pleased with you overall experience with Dr. Brownlie?
    Yes No
13. Were you pleased with your overall experience with the staff?
    Yes No
14. Would you recommend this clinic to your friends, family or colleagues?
    Yes No
15. If no, why?_____

    _____
16. How could we improve your experience here?_____

    _____

How did you hear about Brownlie Chiropractic (please circle response)?

Workshop Screening Direct Mail Advertisement Referral Other_____

Please list any additional comments on back.

Thank You

Education Survey:
WHAT SEMINARS, WORKSHOPS OR CLASS topics would you most like us to share with you:
Physical Conditions Mental/Emotional Health
Spiritual Health
Please make a suggestion for a workshop you would personally attend:_____

What evening if best for you if you were to want to attend?

MON WED THUR Other?_____

What health or lifestyle related business would you like us to invite in this year for our "Highlighting Local Business" Presentors?

Would you object to a small ($5.00) charge to attend a Seminar?
Yes No Comments_____